

LIVING IN SAGUENAY

There are three main districts in Saguenay: Chicoutimi, Jonqui re, and La Baie. Its territory also includes the peripheral sectors of Laterri re, Canton-Tremblay, Lac-K nogui, and Shipshaw.

For information regarding services to residents, activities, and Ville de Saguenay regulations, visit the website:

 <https://ville.saguenay.ca/>

Electricity

Hydro-Qu bec

Hydro-Qu bec is the main supplier in the region. If you have not been a customer of Hydro-Qu bec or another electricity distribution network in Quebec for the past five years, you must complete the online contract application form. To subscribe online:

 [Become a customer | Hydro-Qu bec](#)



Hydro-Jonquière

The second supplier is Hydro-Jonquière. This supplier only covers the Jonquière District. To subscribe:

Hydro-Jonquière

1710, rue Saint-Famille,
Jonquière, QC G7X 9C2
☎ 418-698-3370



<https://ville.saguenay.ca/services-aux-citoyens/hydro-jonquiere>

Cable, Telephone, and Internet Providers

There are many possibilities in the region. Here are the most popular companies:

Bell Canada: <https://www.bell.ca/home>

Vidéotron: <https://videotron.com/en>

Cogeco: <https://www.cogeco.ca/en/>

Garbage, Recycling, and Organics Collection

For information on Saguenay's various waste collections, including schedules, visit the "Environment" section of the city's website:



<https://ville.saguenay.ca/services-aux-citoyens/environnement>



[Schedule](#)

Domestic Waste

It is mandatory to place household waste at the curbside in a wheeled bin that meets the following criteria:

- Colour: **black, grey, or green,**
- Made of plastic and equipped with wheels, handles, a hinged lid and a "European" or "universal" grip allowing mechanized collection.
- Capacity: 240 or 360 litres

The wheeled household waste bins must be paid by the occupant or landlord depending on the situation and any agreement (such as a lease). Black, grey, or green wheeled household waste bins are available in many retailers, such as hardware stores.

Recyclable Materials

The mobile blue bin must only be used to for recyclables. This bin is the property of the Ville de Saguenay. It must not be altered, painted, nor used for other purposes. If you move out, you must leave it to the next occupant.

Household Waste

The brown bin is used for food waste, soiled paper and cardboard (unwaxed) as well as green and yard waste. Note that only brown paper bags are accepted in the brown bins. Plastic bags of any kind (compostable, oxobiodegradable, or biodegradable), whether certified or not, are prohibited.

This bin is the property of the Ville de Saguenay. It must not be altered, painted, nor used for other purposes. If you move out, you must leave it to the next occupant.





Société de Transport du Saguenay (STS) — Transit Buses

The STS operates the public transit system for Ville de Saguenay. This service covers the following municipalities: Chicoutimi, Jonquière, La Baie, Saint-Fulgence, Laterrière, and Saint-Honoré, among others.

Detailed schedules, routes, and fares, as well as adapted transportation information, can be found on the STS website:

 <https://sts.saguenay.ca>

Residents of PMQ or La Baie

STS GO! is an on demand, by reservation, personalized public transportation service available in addition to the STS's current offering. You can travel within predetermined zones in La Baie or connect to the regular network, at the same price as travelling by bus. Jonquière is also included in this service.

STS GO! Increases flexibility, frequency, and speed of travel.

Reservations can be made in real time or up to 7 days in advance.

There are two ways to make reservations:

1. With the *STS GO!* app



2. By phone: ☎ 418-545-2487.

For more details, visit:  <https://sts.saguenay.ca/infos-pratiques/sts-go>

Pets

In Saguenay, dog and cat owners must get a licence for each pet. These licences must be renewed annually. For online payment, you must fill out the New Pet Registration or Renewal Form:

 <https://spcasaguenay.com/services/licence/>

Accès Saguenay Card

The Accès Saguenay Card gives you access to all the services of the municipal public libraries as well as a variety of leisure activities organized by Ville de Saguenay. This card is free for all residents or taxpayers of Saguenay. It is valid for two years and it is renewable.

The Accès Saguenay card gives you access to:

- French and English documents, such as books, CDs, audio books, movies, magazines, digital books.
- Registration for aquatic and artistic activities offered by Ville de Saguenay.



- Discounts on tickets to some Diffusion Saguenay shows.
- Exclusive promotions in several cultural institutions.

To subscribe, simply visit one of the five network libraries (Chicoutimi, Laterrière, Arvida, Jonquière et La Baie). You can also apply for a card online.

Whether in person or online, you must provide a piece of identification and proof of residence. Visit the following website for more information or to complete your online application:



<https://ville.saguenay.ca/activites-et-loisirs/carte-acces-saguenay>

CONTACT US:



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